



NEW PROCEDURES

OSMOS Wellness Center will be partially reopened as of **August 1st, 2020**. All hygiene and safety conditions will be respected, with new procedures being implemented, which will be strictly followed, ensuring the total safety and comfort of users.

TERMS FOR THE REOPENING

Working Hours

It will only be open by massage appointment. Available daily, massages can be booked from 10:00 to 13:30, and from 14:30 to 19:00.

3 massage offices will be available, in addition to the possibility of scheduling outdoor massages at MarClub. Massages in the latter space will always be dependent on weather conditions.

Available Services

There is a massage menu, where facial treatments are currently not available, for hygiene and safety reasons. Massages, rituals and other body treatments are available for bookings.

We would like to inform that the two indoor swimming pools (leisure and the one belonging to OSMOS Wellness Center) will remain closed for the time being.

Operation

If the massage is performed at OSMOS, the user must clean the shoes and hands upon entrance. Wearing a mask is mandatory during the entire time inside OSMOS.

The therapist will also wear a mask throughout the duration and will have his/her hands disinfected in advance.

Each booth will be fully disinfected upon the arrival of each Client. To this sense there is a longer cleaning interval between massages.

The menu's services can be booked at the Hotel Reception or alternatively at the Mini Market, during the working hours of this service (10:00 to 19:00).

Couples' Massages are only available at MarClub, upon prior reservation and subject to availability.

We strongly recommend that each Guest debit the treatment to their room account, which will be paid upon check-out.